



# GSA Offers a Full Suite of Data Center Services

## GSA is Your Source for Data Center Services

Today’s complex IT environment requires agencies to do more with fewer assets. Finding the right solution to simplify management, reduce energy and operation costs, and promote data security is more important than ever. As a result, GSA has developed the Data Center Services solution, providing the right mix of hardware, software, and professional services to deliver improved efficiency, effectiveness, and security to your systems.

### A Comprehensive Solution

Our solution offerings are available in five functional categories:

#### Architecture

Assess your existing data center operations to improve the efficiency and lifetime of your IT infrastructure. Procure consulting and design services to support expansion or retrofitting of existing infrastructure, or to enable construction of new infrastructure.

#### Operations

Acquire software and services necessary to operate, service, and maintain your data centers. Select consulting services to refine and simplify your management processes and to improve your physical and digital security.

#### Hosting

Host your infrastructure off-site to reduce costs and improve the reliability and scalability of your IT assets. Choose from a full spectrum of hosting services, from commercially standardized shared hosting to custom solutions designed for unique agency needs.

#### Business Continuity and Disaster Recovery

Engage business continuity specialists to prepare your agency for potential interruptions to core mission functions, in order to reduce downtime and avoid loss of capabilities or data. In the event of a crisis, disaster recovery services will help you manage the situation and rapidly return to business.

#### Storage

Select from a complete range of storage solutions to improve utilization and management of your storage, to identify potential areas of improvement, or to implement a new storage infrastructure.

Architecture	Operations	Hosting	Business Continuity and Disaster Recovery	Storage
<ul style="list-style-type: none"><li>• Operational Assessments</li><li>• Facilities Design (Expand/Retrofit)</li><li>• Facilities Design (Build/New)</li></ul>	<ul style="list-style-type: none"><li>• Day-to-Day Operations</li><li>• Monitoring and Reporting</li><li>• Security</li></ul>	<ul style="list-style-type: none"><li>• Shared Hosting</li><li>• Co-Location</li><li>• Simple Managed Hosting</li><li>• Complex Managed Hosting</li><li>• Cloud Computing</li></ul>	<ul style="list-style-type: none"><li>• Business resumption</li><li>• Crisis management</li><li>• Contingency planning</li><li>• Business recovery</li><li>• Disaster recovery facilities and services</li></ul>	<ul style="list-style-type: none"><li>• Storage monitoring and reporting</li><li>• Storage day-to-day operations</li><li>• Storage security services</li><li>• Storage utility services</li><li>• Storage consulting/ advisory services</li><li>• Storage implementation services</li><li>• Storage product support services</li></ul>



Smarter Solutions

### Benefits of GSA's Data Center Services

GSA's solution takes advantage of our expertise in cloud computing, sustainability, and cybersecurity, enabling agencies to:

- Reduce costs of redundant hardware, software, and systems
- Identify and realize operational efficiencies to support federal consolidation goals
- Acquire industry-leading cybersecurity solutions
- Acquire products and services that promote emergency preparedness, business continuity, and disaster recovery

Our blend of industry knowledge and contracting skills enable agencies to easily acquire the technology needed to meet mandates, optimize data center performance, minimize risk, increase energy efficiency and meet mission-critical needs.

### Smart Technology Acquisition Programs

GSA and our trusted industry partners bring you a full range of data center services through flexible purchasing programs that together can meet all your data center needs. GSA professionals can guide your agency in defining technical requirements and in selecting the appropriate contract solutions.

### Governmentwide Acquisition Contracts (GWACs)

#### *Easy access to end-to-end Information Technology (IT) solutions*

GSA's Governmentwide Acquisition Contracts provide comprehensive data center services through customizable hardware, software, and services solutions purchased as a total package.

### IT Schedule 70

#### *Innovative products, services, and solutions at your fingertips*

IT Schedule 70 provides customers with a streamlined method

to procure any data center-related product or service via task orders, simplified online ordering, and blanket purchase agreements (BPAs).

### Networkx

#### *Comprehensive, best value telecommunications*

The Networkx program allows agencies to build seamless, secure operating environments with the best available technology. Data center services available through Networkx include:

- Customer Contact Center Services (CCS)
- Dedicated Hosting Services (DHS)
- Co-located Hosting Services (CHS)

### SmartBUY®

#### *Save money on software by leveraging the government's buying power*

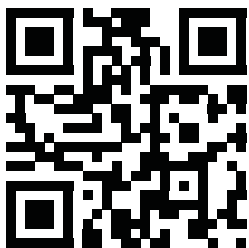
SmartBUY® is a federal strategic sourcing initiative procurement vehicle that provides licensed software and software-related data center services at a significant savings. These include baseline configuration scanning, network mapping and discovery, vulnerability assessment, and virtualization software.

### Infrastructure as a Service (IaaS) Blanket Purchase Agreement

GSA's OMB-sanctioned, cloud computing-specific IaaS offering provides rapid elasticity for real-time, customizable scaling of service and automatic provisioning of virtual machines, storage, and bandwidth. This BPA enables service usage visibility and order management through metered services.

### For More Information

To learn more about GSA's Data Center Services solution, visit [www.gsa.gov/datacenter](http://www.gsa.gov/datacenter) or contact GSA's National Customer Service Center at (888) 377-0070 or [NCSCcustomer.service@gsa.gov](mailto:NCSCcustomer.service@gsa.gov). Select products and services are available to state, local, and tribal governments through GSA's Cooperative Purchasing program.



Scan this code with your smartphone and a QR reader app to obtain a pdf version of this publication, or to order a paper copy.

[www.gsa.gov](http://www.gsa.gov)  
August 2011  
5-11-00245

Order publications at [gsa.gov/cmls](http://gsa.gov/cmls)

